



UNITED STATES PATENT AND TRADEMARK OFFICE

UNDER SECRETARY OF COMMERCE FOR INTELLECTUAL PROPERTY AND
DIRECTOR OF THE UNITED STATES PATENT AND TRADEMARK OFFICE

May 11, 2005

NCR CORPORATION
1700 SOUTH PATTERSON BLVD
DAYTON; OH 45479-0001
US

Dear Sir/Madam,

Your refund request for 09481766 in the amount of \$86.00 has been denied .

Your account was only chargee for \$86.00 on 10/30/04. On 01/07/05 the other \$86.00 was charged to make it \$172.00 altogether.

Sincerely,

ELEANOR KURTZ
Technical Center Others
703 308-9010 ext 177

BEST AVAILABLE COPY